

# DbFax



## The Automatic E-commerce Faxing Solution

Organisations today are reaping huge benefits by automatically faxing business documents directly from core business applications with just a couple of mouse-clicks. Tightly integrated into all the main Accounting, Manufacturing and ERP applications, DbFax is enabling numerous organisations to achieve immense savings of time and money.

## Dramatic Savings

DbFax eliminates pre-printed stationery, by automatically merging the computer text with an image of the appropriate document. As all the documents are stored electronically, changes to telephone numbers, logos, etc. can be made in seconds, removing the need for costly reprinting of pre-printed stationery. Postage and handling costs are also totally eliminated, since these processes are unnecessary when faxing directly - typical savings are over £1.50 per document. As faxing all statements, debtor letters, stop letters and copy invoices ensures immediate delivery, organisations report huge reductions in debtor days, leading to improved cash flow. Using the time-scheduling facility for off-peak faxing generates additional savings.

## Increased Productivity

Printing, decollating, bursting, folding and mailing are all totally eliminated - just a couple of mouse-clicks and all business documents will be automatically faxed out. Immediate faxing of documents such as purchase orders and confirmations means that lead times and stockholding will be cut substantially. Faxing documents directly from any computer takes seconds and saves tremendous amounts of time.

## Professional Image

DbFax eliminates the need for pre-printed stationery, by automatically merging the computer text with the stored image, so that the resultant fax looks just like the original document. Since documents are sent directly from the computer system, without having to be scanned, they are always crystal clear. DbFax's ability to automatically generate overlay graphics such as company name, logos and signatures gives all documents a much more professional look, transforming the company image.

## Fast Payback

By eliminating pre-printed stationery, postage and labour costs, DbFax users world-wide report a typical pay-back period of three months, with many organisations reporting a pay-back of just a few days.

*DbFax is tightly integrated to all the other modules from Version One's e-business office automation suite: DbForm, DbMail, DbBACS and DbArchive.*

**VERSION  
ONE** 1

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## DbFax offers the following:

- Tightly integrated into all major Accounting and ERP systems.
- Available on UNIX, Windows NT and Windows 2000 platforms.
- A true enterprise solution, which can be invoked from any authorised workstation on the network.
- Integrates fully with DbForm and DbMail, so that printed, e-mailed and faxed documents all look identical.
- Time scheduling takes advantage of off-peak rates for non-urgent faxes. In the UK, for example, faxing overnight is typically half the cost of faxing during the day; faxing during a week-end is just a third of the cost.
- DbFax is fully scalable, and will support any number of fax lines, users and document types.
- PC client option also allows faxing from PCs on the network - typically from Word, Excel, etc.
- Automatically resumes from the point at which it was interrupted, should system failure occur, re-sending documents in order to ensure no loss of information.
- Full audit trails and reports.
- Priority control enables urgent faxes to be sent immediately.
- Configurable automatic re-try if a fax machine is busy, or out of paper.
- Configurable mail - mail on success, failure, both, or disable mail.
- Support for phonebooks and groups either system-wide or locally.
- Comprehensive fax management providing amend incorrect fax number, re-send, cancel, change priority and view.
- Supports multiple file attachments.
- Supports several types of dot matrix and laser printer emulation including Epson, HP Laserjet and Postscript.
- The data can be captured from the application, a database or a print file. Address books can be easily created for those applications without fax number fields.
- Comprehensive tool-set and APIs for tight integration.
- User-configurable scripts for actions on successful or failed faxes - for example print a hardcopy or update the database with the exact date and time a purchase order was successfully faxed.
- Full context-sensitive help facility.

**VERSION ONE 1**

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