



MCRMA MEMBERSHIP CHARTER

This is to certify
that

Filon Products Limited

is an associate member of MCRMA

- 1 MCRMA members are committed to providing high quality products and services. All members are accredited to ISO 9002 or are moving towards achieving accreditation within two years of membership.
- 2 Certificates of origin will be provided on request for the raw materials from which MCRMA members manufacture their products.
- 3 Raw materials will be sourced from companies using ISO 9000/T2 standards.
- 4 In the absence of appropriate British or European Standards, manufacturers' tolerances are as stated in the appropriate MCRMA publication.
- 5 All MCRMA members use internationally recognised calculations or test data as a basis for the figures shown in their technical tables. Details of the design criteria used are available on request from any individual member.
- 6 MCRMA members employ in-house technical services engineers providing building design assistance to specifiers and contractors thereby ensuring compliance with Building Regulations and other required standards. Members' engineers are registered with the MCRMA.
- 7 MCRMA will offer advice on appropriate installers and will provide installation recommendations and procedures in accordance with good practice.
- 8 In the event of a dispute, MCRMA members can advise on an appropriate third party to consult.
- 9 MCRMA members will brand all products to ensure swift and proper identification.
- 10 MCRMA reserves the right to withdraw membership from any company found to be breaking the rules of this Charter.

CHAIRMAN