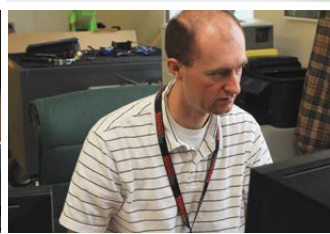
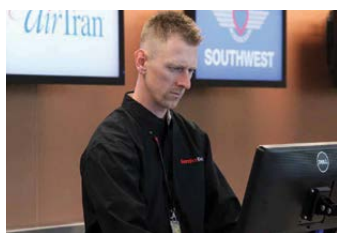


ServiceTec

World Class Support for IT Systems at Airports



Staff Augmentation for Airports

- ITIL conformant IT outsourcing and staff augmentation services specifically for airports & airlines
- Highly trained site-based IT technicians with the required expertise in managed IT services
- Collective experience of over 2 million hours in some of the most challenging airports in the world
- Flexible medium and long term staff augmentation support – project based or ongoing
- On-site as part of the ServiceTec team or fully integrated with your internal airport IT department

Staff Augmentation Specifically for Airports

At ServiceTec, we recognise that nobody knows their airport like the dedicated staff working there, however, there are occasions when these dedicated staff need additional experienced resources. Our experts help the world's largest and busiest airports to manage their IT, safeguard their reputation & protect their revenue:

- **Proven:** ServiceTec is backed by the collective experience of over 2 million hours working in some of the most challenging airports in the world. It is this "value added" only available with that level of experience which makes engaging ServiceTec for Staff Augmentation Services the smart choice.
- **Flexible:** We provide the additional experienced resources required to maintain and enhance your IT projects, introduce and roll out new IT implementations and initiatives, or provide the long-term, specialised, certified IT expertise you need, when you need it.

- **Expert:** Our highly trained site-based IT technicians have the expertise in managed IT services required to hit the ground running, regardless of the complexity, size and scope of the project or service support needed.
- **ITIL Conformant:** By applying ITIL best practice to its resource management processes, ServiceTec Staff Augmentation is not only designed to be as flexible as your business demands but at the same time add value to the services it delivers.

A History of Success

We already successfully deliver Staff Augmentation at some of the largest and busiest airports in the world, including **Minneapolis–Saint Paul International (MSP)**, **Nashville International (BNA)** and **San Diego International (SAN)**.

Not just Staff Augmentation

ServiceTec also helps airports to manage their IT, safeguard their reputation and protect their revenue via:

- **IT Support Services**
- **24/7 Service Desk**
- **IT Project Management**
- **IT Asset Management Systems**
- **CyberSecurity Services**

Contact us today to find out more

EMEA Head Office

ServiceTec Airport Services International Ltd

The Spirella Building
Letchworth Garden City
Hertfordshire
SG6 4ET
UK

t +44 (0) 1462 476200
f +44 (0) 1462 476210
e info@servicetec.com
w www.servicetec.com

North America Office

ServiceTec International Inc.

12007 Sunrise Valley Drive
#355
Reston, VA 20191
USA

t +1 703 259 4000
f +1 703 259 4001
e info@servicetec.com
w www.servicetec.com

Offices Worldwide

Canada Office: SASI Airport Services Ltd, Brampton, Ontario

Asia Office: ServiceTec Airport Services International, Tokyo

The Netherlands Office:

ServiceTec Airport Operations Netherlands BV, Schiphol

Germany Office: ServiceTec Airport Operations Germany GmbH, München