



IT Asset Management for Airports

- Track thousands of devices across your whole airport infrastructure in a fully ITIL conformant database
- Data is accepted from multiple sources including bar code technology and network discovery
- Easy to import data from existing technologies or legacy asset management systems
- Expert installation and set-up service with full audit & bespoke configuration
- Alert system for warranties, maintenance, routine inspections and insurance policies
- Link documents, images and files to any record to create a central repository of all information relating to each device
- Powerful user-friendly reporting facility

IT Asset Management for Airports

Service Asset and Configuration Management (SACM) is an ITIL conformant asset management system designed to help airports to manage their IT systems:

- **Track Assets:** Electronically track thousands of devices across numerous vast physical locations via a fully ITIL conformant meaningful and comprehensive database
- **Multiple Data Sources:** Flexible enough to accept data from multiple sources including bar code technology, via network discovery tools and manual data input
- **Easily Upgrade:** Import data from existing technologies or legacy computer asset management systems
- **Installation & Set Up:** Full installation and set-up service by our airport IT experts – including establishing appropriate input methods, gauging the data requirement and conducting an audit of the airport's service assets

- **Alerts System:** Information and renewal alerts on warranties, maintenance, routine inspections and insurance policies
- **Central Repository:** Assets can be linked to documents, pictures and other files (such as images, CAD drawings, maps, purchase orders, warranty and service level agreements, etc.) creating a centralised repository of all information relating to each device.
- **Powerful Reporting:** A powerful user-friendly report facility allows users to generate reports quickly, easily and without the need for IT specialist involvement.

A History of Success

We already provide IT Asset Management at some of the largest and busiest airports in the world including **London Heathrow (LHR), San Francisco International (SFO), Amsterdam Airport Schiphol (AMS) and Manchester (MAN).**

Not just IT Asset Management

ServiceTec also helps airports to manage their IT, safeguard their reputation and protect their revenue via:

- **IT Support Services**
- **24/7 Service Desk**
- **IT Project Management**
- **CyberSecurity Services**
- **Staff Augmentation**

Contact us today to find out more

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