



## **Network Systems Administrator (MCO)**

**Join Our Team:** ServiceTec International, Inc. specializes exclusively in the provision of Managed IT Services to the world's airport and airline industries, and have been doing so since 1989. Operating globally, with headquarters in the UK and the USA, and offices in the Canada, Germany, The Netherlands and Japan, we partner with airports and airlines of all sizes to manage, maintain, monitor and support business and mission critical systems. For further information, please visit [www.servicetec.com](http://www.servicetec.com)

### **Position: Network Systems Administrator (MCO)**

**Position Overview:** ServiceTec International Inc. is currently seeking applicants for a highly-qualified **Network Systems Administrator** to work with our customer at an airport in the Orlando area. This is a large multi-network multi-platform environment.

In this role, you will be providing Network Support and Resolution activities on-site 40hrs/week, as part of a shift rotation, supporting the airport's Network Operations Center (NOC) 24x7x365, at the direction of the local IT Manager.

Our organization places a premium on customer service. We are looking for individuals that can be responsive, professional, trust worthy, and deliver performance that enhances our company's reputation each time they interact with the customer.

This is a full time salaried position. Our company offers a comprehensive package of benefits including healthcare, paid vacation, 401k, and paid sick leave.

The individual we are currently seeking must be highly skilled, motivated, professional, knowledgeable and customer-centric. This position will support over 700+ users in a Microsoft Windows business enterprise environment supporting a mission-critical network including servers, routers, switches and firewalls.

### **Candidates are required to meet the following criteria:**

1. 5+ years of documented network administration troubleshooting experience in a large user enterprise environment
2. Documented experience configuring and managing routers, switches and firewalls
3. Experience with VMWare and other virtual server environments
4. 5+ years of documented system administration experience in a Windows 2008 – Windows Server 2012 Enterprise environment, and Microsoft Exchange 2010 (Running Windows Server 2008 R2)
5. A strong general background in all IT functions and Microsoft technologies

**Experience in these related areas is preferred:**

1. Experience in configuring and managing Microsoft Server 2008/2012, and Linux Server Operating Systems in a CISCO network enterprise environment
2. Thorough knowledge of Microsoft Server technologies, particularly Active Directory Administration
3. Strong knowledge of managing and configuring Cisco routers and switches is preferred
4. Strong knowledge of managing and configuring firewalls and network technologies is desirable
5. Experience with Aruba Networks and WiFi Technologies
6. Experience with VOIP telephony equipment, Call Pilot, Nortel CS1000, and Avaya products
7. Experience with UC Network Management Monitoring applications – Virtualization Performance and Fault Manager (VPFM)
8. Self-motivated and able to work independently as well as part of a team
9. Strong ability to manage difficult and/or stressful work-related issues
10. Able to establish and maintain good working relationships and communication with executives, decision makers, stakeholders, department heads and end-users regarding pertinent network activities
11. Able to prioritize and execute tasks in a high-pressure environment and to make sound decisions in emergency situations
12. Strong interpersonal, written and oral communication skills

**Formal Education and Certification:**

- a. Four year University Degree in Computer Science is preferred
- b. Certifications in Cisco routing, switching is desired – CCNA preferred
- c. MCSE and/or MCSA Certifications in Windows Server 2008/2012
- d. CISSP desirable

ServiceTec International, Inc. is an Equal Opportunity Employer and will comply with all applicable local, state and federal statutes concerning equal employment opportunity with regard to all employees whether full time, part time, casual, temporary, seasonal or contract.

The Company will not discriminate on grounds of sex, trans-gender status, sexual orientation, religion or belief, marital status, civil partnership status, age, race, ethnic origin, colour, nationality, national origin, disability or on other grounds not prohibited by legislation.

This policy applies to the process of recruitment and selection (both internal and external), promotion, training, conditions of work, pay and benefits and to every other aspect of employment, including general treatment at work and the processes involved in the termination of employment.

We thank all applicants for their interest; however only those selected for an interview will be contacted.

For immediate consideration, please send your resume including salary expectations to **recruitment@servicetec.com** which will be treated in confidence.