

optiClient Attendant

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The PC Attendant Console for Real Time IP Systems HiPath 3000 and HiPath 5000

optiClient Attendant is the PC attendant console for the HiPath 3000/5000 IP communication platforms.

It can operate with the models HiPath 37xx, 35xx, HiPath 33xx V1.2, V3.0 and V4.0, Hicom 150 H V1.0 and HiPath 5000 V4.0. Up to six optiClient Attendants can be connected to these models.

All the functions of an attendant telephone are simulated on the graphical user interface on the PC monitor.

The main functions of the optiClient Attendant are:

- User-friendly operation of an attendant telephone at the PC
- Optical busy display and direct dialing
- Outlook-Access

Optional:

Charge logging/evaluation of the communication system on the same PC

The optiClient Attendant is supported by the operating systems Microsoft Windows® 98/NT 4.0/2000 and XP. Parallel operation with other Microsoft Office applications is possible. This means the PC will be cost-effective even if call processing represents only part of the workstation's overall functions.

Description of the most important functions

Operating functionality on the PC monitor

The functionality of an attendant telephone is clearly presented on a graphical user interface on the PC monitor. Operations can be performed using either the PC keyboard or mouse buttons. The direct station selection fields can be matched to individual requirements.

Parallel operation with other Windows applications

Operation of standard office applications (Microsoft Windows Office97/2000) in parallel with optiClient Attendant is permitted. When there is a call, the PC attendant console is automatically called to the user interface and running programs move to the background.

Note: No guarantee can be given of unrestricted operation of applications running in parallel.

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Functional scope

- Display of waiting calls with type, name, and telephone number
- Number of waiting calls with graphical display
- Different colors for the waiting calls with a settable threshold value
- Acoustic signaling on the PC with volume adjustment; can be deactivated
- Call status display
- Speed extending of calls
- Speed dialing via direct station selection fields
- Individual configuration of the direct station selection fields with directory number or name
- Busy lamp fields for max. 64 network nodes
- Color display of the busy condition
- Call toggle, hold, park
- Number redial (last 10 destinations)
- Conference with up to 5 call participants
- Electronic telephone directory
- Inclusion of external telephone CD-ROMs
- Suppl. functions such as override, call-back, broadcast intercom calls
- Charge logging and interrogation for certain calls (not for US)
- Night service
- Online help
- Menu-prompted installation
- User interface languages: German, English (USA/UK neutral), French, Italian, Spanish, Portuguese, Dutch

Braille line (not for US)

Connecting a Braille line

optiClient Attendant allows a Braille line to be connected for visually impaired persons. The status information of the optiClient. Attendant is imaged on the Braille line to allow a visually impaired person to operate an attendant console.



Technical data optiClient Attendant V6.0

Permitted communication systems

- HiPath 3000 V4.0 (all models)
- HiPath 3000 V3.0 (all models)
- Hicom 150 H V1.0 (all models)
- HiPath AllServe
- HiPath 5000 V4.0

Connection variants

- Via optiset E control adapter on the optiset E
- Via USB interface at the optiPoint 500 telephone
- Via TCP/IP and network card Note: optiClient 130 V4.0 is also necessary for connection.

PC requirements

- The PC must meet the requirements of the operating system employed
- Min. 50 MB free space on the hard disk
- Sound card
- Free V.24 interface if connected via optiset E control adapter
- USB1.1 interface for connection via optiPoint 500 telephones
- TCP/IP-compliant network card for IP connection
- Free V.24 interface for connecting a Braille line
- Monitor: VGA 1024 x 768 pixels

Operating systems

Microsoft Windows 98/NT 4.0/2000/ XP

Installation/ administration

- Menu-prompted installation
- Online help

Scope of delivery

 CD-ROM with optiClient Attendant software and electronic documentation

Options

- optiset E control adapter
- Headset with receptacle
- optiClient 130 V4.0

Licensing

The program must be licensed for all connection variants.

Our strengths - Your advantages

Siemens is known worldwide as a trailblazer in the advancement of information and communication technologies. No other company offers such a comprehensive and innovative product portfolio.

With Siemens' unique HiPath Convergence Architecture, customers can migrate securely and flexibly into the world of innovative IP convergence solutions.

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