



# Business Management System Tier 0



## PD109 ERG Group Counterfeit, Fraudulent and Suspect Items Policy

### ERG Group - Counterfeit, Fraudulent and Suspect Items Policy

At ERG APC Group Ltd, safety is our overriding priority and we believe that the co-operation of our supply chain throughout the tiers is essential to maintaining the highest standards for all of the goods/services we supply.

We understand the potential risks concerning the supply of Counterfeit, Fraudulent and Suspect Items (CFSI) within the supply chain, and to this end we only use suppliers that can demonstrate the quality and source of the goods that we require.

Counterfeit/fraudulent material is material whose origin, age, composition, configuration, certification status or other characteristic (including whether or not the material has been used previously) has been falsely represented in any of the following ways:

- Misleading marking of the material, labelling or packaging.
- Misleading documentation.
- Any other means, including failing to disclose information.

ERG APC Group Ltd is committed to preventing such items from getting into ERG APC Group Ltd facilities and processes.

All ERG APC Group Ltd employees which are involved in the purchasing of goods have been informed of the potential for CFSI and advised that all goods must be purchased directly from the manufacturers or from agreed and official distribution channels.

If any CFSI items are discovered within the ERG APC Group Ltd supply chain, we will notify our customers immediately so that they may cease the use of this item and inform any other parties which may be using them.

These items should then be quarantined and destroyed, and not returned to the supplier to prevent them from re-entering the supply chain.

The Managing Director of ERG APC Group Ltd is responsible for the development and effective implementation of this Policy and for ensuring that the necessary resources are provided for its implementation through our processes.

Signed:

Date: 06 / 04 /2018

**James Scott-Bowden**  
ERG Group Managing Director