



Sage User Network

Many thanks to those of you who attended and presented at the meeting in May. Unfortunately, we suffered from a power failure just before the break for lunch; we had to cancel the afternoon as there was no estimate for the return of power to the Sage building!

We will ensure that the afternoon's topics will be covered at future events - please check the website for dates and agendas.

Congratulations and thanks to Simon Taylor from Nelsons who was awarded the first case of wine for most posts in new forum - please keep posting. If you have a question for us, why not also post it in the forum - someone else out there might know the answer!

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*De Vere
Belton Woods*

If you would like to invite your partner to the Monday dinner of the Conference, please contact us for more details



Sage User Network 2007 Conference

15 - 16 October 2007

De Vere Belton Woods, near Grantham

We are pleased to announce that we have secured yet another superb location for this year's Conference: the hotel has a large indoor swimming pool, full gym with sauna and steam room, tennis and squash courts, fabulous golf courses and many more excellent facilities.

We will also have the evening "Fun Casino" for those of you who fancy a flutter!

Why not use the discussion forum Social section to arrange a game of tennis/squash/golf with other members?

Don't forget that all presentations from Sage User Network meetings are available in the Members Area of the website www.SageUserNetwork.com.

Sage User Network Meeting/Awareness Day

Thank you to the presenters who gave their time to our May meeting.

In the opening presentation Richard Marks ran through an example of "Production Scheduling for Non-Manufacturers". The presentation focussed on an example of how processes can be improved if Production Scheduling is used in a packing environment. Improvements to processes include:

- > Ability to plan workload in advance
- > Control of demand upon workforce
- > Reduced overtime
- > Reduced stockouts of, for example, gift sets
- > Using complimentary modules, component items in gift sets would be ordered on time....



*Richard Marks,
Sage*

Jo Fuller gave an excellent overview of Credit Management, including some little known features:

BAD DEBT MANAGEMENT

- > Manage outstanding customer debts that may be at risk
- > Maintain a status code per account and reflect balances at risk in the ledgers
- > Write-off debts, recovering VAT where appropriate
- > Full audit trails of all transactions

SECURITY AND AUDITING MODULE

- > Can track changes to the customer master file:
 - creations, amendments and field deletions
 - useful for credit limits etc



Jo Fuller, Sage

We also had a very interesting presentation of Orbis TaskCentre software from Matt Lidster (shown on the right)

Full copies of all presentations can be downloaded from the Members News page on the website

***NEW* Discussion Forum**

at www.SageUserNetwork.com



Orbis TaskCentre

Orbis are market leaders in Business Process Management (BPM) software

Benefits of BPM

AGILITY - instantly respond to business critical issues

VISIBILITY - enterprise wide information delivery

COST REDUCTION - save time and eliminate errors

RELATIONSHIP OPTIMISATION - dynamically connect with your prospects, customers and personnel

REVENUE GENERATION - enhance customer service

TIME SAVING - automation of repetitive and costly processes



TaskCentre BPM Suite

ADVANCED BUSINESS ALERTS - instant notification of business critical events

WORKFLOW - dynamic, event driven and integrated processes

DOCUMENT AUTOMATION - creation, distribution and management of business reports

WEB CONTENT PUBLISHING - automatic generation, publication and update of online information

SUBSCRIPTIONS AND REQUESTS - self service, user defined information on demand

INTEGRATION - eliminate complex integration development

Discussion Forum

The forum is there for the exchange of ideas and can only be an effective resource if you, the members, use it on a regular basis.

It is there for YOU!

WIN! WIN! WIN!

Every quarter the person who has made the highest number of posts in the forum will receive a case of wine as a thank you.

GET POSTING NOW!!

Meeting Topics

If any of you have a specific topic you would like to see covered at a future meeting, please contact Nicole James, Sage User Network Technical Director. We are open to all suggestions. We are also in need of members who are willing to present to the group: if you would like to volunteer, please contact Nicole. If you present throughout the year you will qualify for **50%** off the 2007 Conference fee; if you present at the 2007 Conference, your place will be **FREE!**

Systems Developer Needed

Company Profile

The Group is based in the South West and its operating companies manufacture and distribute high quality domestic appliances and products to the UK market. It also exports to more than 50 countries worldwide. The Group employs approximately 350 staff and has a proven record of growth and the internal promotion of staff. The Group has made considerable investment in IT over the past 12 months including the implementation of a CRM system for all companies.

The position reports to the Group IT Manager

Full details can be downloaded from our website NEWS page at www.SageUserNetwork.com.

If you are interested in this position, please send your details to njames@SageUserNetwork.com and they will be passed on for the company to contact you. All information will be treated as confidential.

Newsletter Articles

Please can you send any articles for the next newsletter to Nicole James, Sage User Network Technical Director. Anything you would like to be published is acceptable - letters to the editor, user stories, hints and tips, comments on the Sage User Network and the way we do, or do not, fulfil members requirements. We are here for YOU and this is YOUR newsletter.

Subscription Renewals

Please can you ensure that your subscription renewal is paid promptly; July invoices should be paid by 1 July

Dates for your Diary 2007

28/06/07 - Committee Meeting
Sage Winnersh

11/09/07 - Meeting / Awareness Day
IBM Warwick

15-16 October - 2007 Conference

Belton Woods, Nr Grantham

2006 Conference Comments

" Thanks for another successful and enjoyable Conference! "

" A quick e-mail to say thanks for a very worthwhile 2 days. Being the first annual conference I' ve attended, I wasn' t sure what to expect. I found most of the sessions I attended very useful, and well presented. Also, it was good to have an opportunity to speak with other member companies. "

13/11/07 - Committee Meeting
Sage Winnersh

04/12/07 - Meeting / Awareness Day
Sage Winnersh

The agenda for all the above meetings where relevant will be published on the Sage User Network web site; book online at

www.SageUserNetwork.com

2007 Conference Presentations

Present at the Conference and your place will be FREE!

Why not show other delegates what you have achieved with your Sage system?

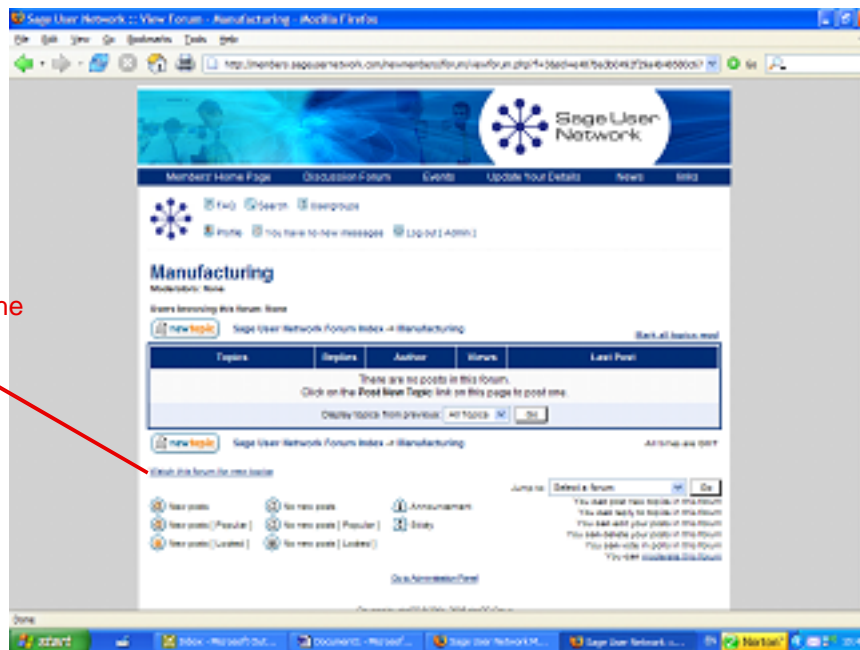
The NEW Sage User Network Discussion Forum

How to "watch" a Forum or Topic

In order to receive e-mail notification of postings you must update your profile to add your e-mail address. This will NOT be visible to other members of the forum.



Once you have added your e-mail address you are then able to "watch" a forum (see screen below): you will be notified via e-mail of any new postings in that forum. If a new posting is made within a forum you are watching, you will receive an e-mail with a link to that posting. You will then be able to sign up to "watch" the responses to that posting in the same way that you signed up to watch the forum.



Why not open a discussion with members; we have even included a Social section after a request from a member - catch up with people you have met at meetings. A well used forum can bring added value to your membership; if you ask the Helpdesk a question, why not post it in the forum too - someone out there may know the answer!

Discussion Forum: Additional Functionality

Private Messaging



Private messages allow users on a board to contact each other out of the public eye. Private messages can be described as a cross between email, instant messaging, and forum posting.

To use private messaging, you must be logged in to the board. Look at the top of any page, and click "You have X new message(s)". This will take you to your private messaging center.



Sending

There are three primary ways to send a private message. First, you may go your private messaging center and click New Post. Secondly, you may click Post Reply from a private message you are reading. Finally, you may click the PM link on any user's profile or post.

The posting form is identical to the normal posting form with a few exceptions:

Username - The username of the person you want to receive the message. If you are replying to a PM, or clicked the PM link in someone's profile, this field will be automatically filled for you.

The Outbox

When you send a PM, the message goes to your Outbox. It remains in the Outbox until the recipient visits his/her Inbox, at which point it is moved from your Outbox to their Inbox. While the message remains in your Outbox you may edit or delete your post if you like. The message remains in your control until it is received.

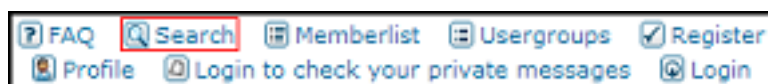
Receiving

There are three ways that one may be notified of a new private message. Most obvious is the Private message link at the top of every page. It will display You have X new message(s), where X is the number of new messages you have. You may click this link to take you to your Inbox.

You may be informed of new PMs by an email sent to the email address your username is registered to. You may also be informed of a new PM by means of a small window that pops up while you are viewing the board. Email and pop-up notification will contain a link to your Inbox. Email and pop-up notification may be enabled/disabled in your Profile (see previous page for where to find this).

Searching

The forum has a search system that will allow you to find topics you are interested in. To get to the search page, click the small Search link at the top of any page.



You may use the asterisk(*) wildcard character to broaden your search. The asterisk will match any number of characters.